

Grievance Policy

As a member of a social club, there are times where you, as a member, may have concerns about the actions or activities of the club, the board, the sponsors or other third parties in which we interact. When this occurs, we ask that members address these concerns by contacting the board with your concern through email (onnwi@gmail.com), phone (please refer to member directory for the phone numbers for the current board members) or mail (PO Box 434, Oconomowoc, WI 53066).

At no time should you publish any grievances on the ONN Facebook page or other social media.

If you prefer to keep your concerns anonymous, please contact the appointed Member at Large (see below) or submit the concern in writing through mail.

The board will evaluate your concern. If the concern is validated:

- If the concern is regarding another ONN member, the offending member will receive a warning regarding their action.
- If the concern is regarding a sponsor, the sponsor will receive a warning regarding their action.
- If the concern is regarding a third party, the third party usage will be discontinued.

All concerns will be logged and maintained indefinitely. Members who receive a second, validated grievance against them will be terminated from the club. Sponsors who receive a second, validated grievance against them will have their sponsorship terminated.

Member at Large

The position of Member at Large is a position appointed annually by the board. The individual appointed for this position can serve in this capacity for up to five years. The Member at Large cannot be a member of the current or prior year's Board of Directors.

ONN members can contact the Member at Large to be their spokesperson to bring any concerns to the board anonymously.

The Member at Large will be asked to attend Board Meetings when concerns are raised. If unable to attend, the Member at Large will provide the board a summary of the concern and any pertinent details either through phone (please refer to the member directory) or email onnmemberatlarge@gmail.com.